

FALL FULL SERVICE CLEANUP

MJR Complete Service / Process Description

During our popular Fall Full Service Cleanup, we blow out flower beds, pick up sticks and debris, blow or rake the leaves and haul away.

This thorough service removes about 95% of all leaves from the property. Keep in mind that the cost of the service is based on how long the project takes, so removing every last leaf from the property can become prohibitively expensive.

Our Fall Full Service Cleanups are a variable rate service. The service is billed by the hour and costs \$85 per man per hour plus \$110 for disposal. (Ex: Crew of 2 people for 2 hours = \$340 + \$110 disposal = \$450 total). We do not allow time or price caps, but we work diligently while on site and only invoice for the time we work. We also do not make it take any longer than necessary. We ask that if you are not comfortable with a variable/hourly rate, please do not schedule the service.

Final invoices average \$400-\$750, the project minimum is \$325 due as a deposit before we can create your job. Invoices can be higher and lower than the average, but approximately 75% of final invoices fall between \$400-\$750, and approximately 95% are below \$1,000. In the rare case that we think it will exceed \$1,000, we will call you to determine how you would like to proceed.

Total amount of time to complete the job is impacted by many factors, including - but not limited to: size of the property, number of trees, type of trees, general/seasonal weather patterns and climate, current and very recent weather patterns and events, quantity of leaves on property, amount of leaf decay, hills, streams, wind direction, fences, and many other factors. Because of those many factors, each year the same yard could vary in cost – sometimes substantially.

If you have a specific area of the property (front yard, back yard, etc...) that you would like serviced, please communicate this directly with our team prior to scheduling.

If you would like the leaves disposed of on the property / onsite, please communicate this when accepting the quote, and we will waive the disposal fee. If on-site disposal is not specifically requested and authorized, we will remove the leaves from the property.

Fall Full Service Cleanups are typically completed November through Mid-December depending on weather. We continue until the snow flies and sticks or until calls become too infrequent to be efficient/economical.

Scheduling of jobs is done by our Operations Manager and typically occurs 1-2 days prior to service. The routes are created based on service addresses and geographic area in order to create the most efficient routes, and you will receive an email confirmation with estimated date of service once it has been scheduled.

In order to create a job for you in our system, we will need (1) an approved quote or online order, (2) a confirmation of paid deposit for the minimum project cost, and (3) a valid credit card to hold on file for any applicable overages.

The card will be kept on file until the job is completed, so that any applicable charges (over the minimum deposit already paid) can be invoiced. You will be emailed a copy of the invoice as well as a copy of the credit card receipt. If you would like your card removed from on file, please contact our team directly after the final invoice has been sent.

Please note that all concerns that arise regarding the completed service must be communicated within 48 hours of job completion. Email the concern and applicable photos to our team at office@mjrlandscape.com so that we can review and address the concern as soon as possible.